



"no other community has
done what you have done...
you are the most advanced
in Ontario "



Looking Back

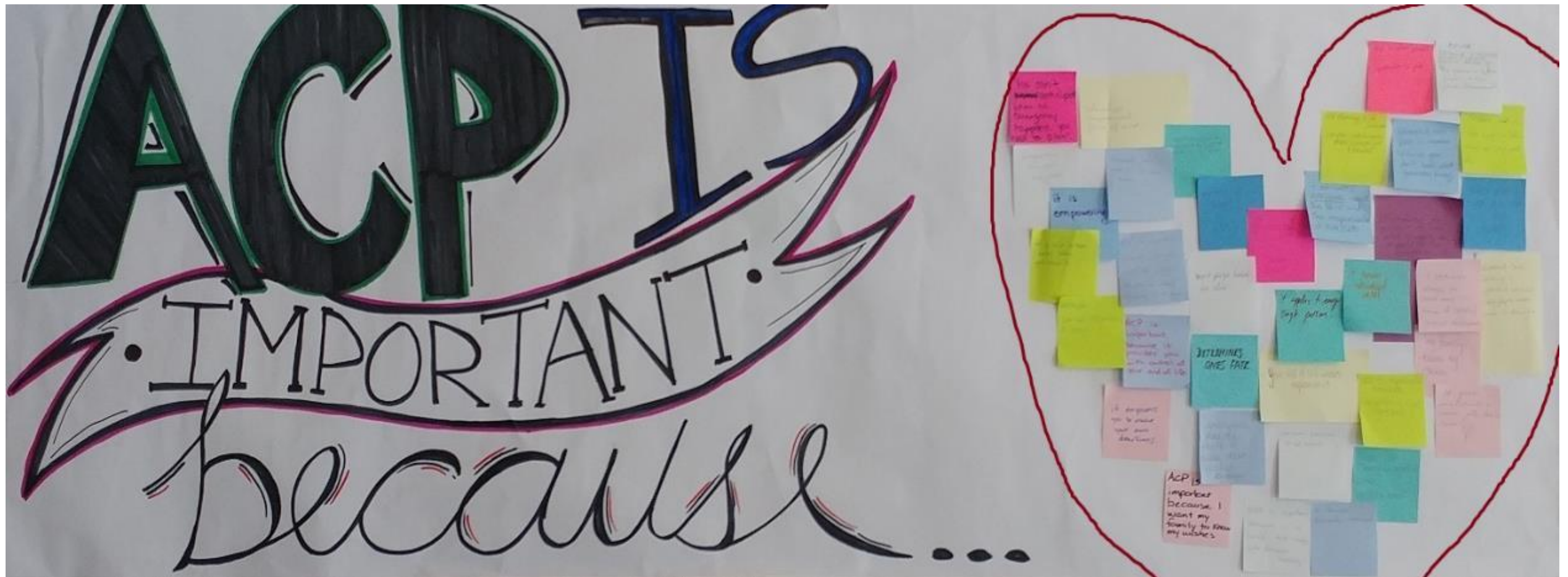
what the steering committee has
accomplished ...



“This steering committee walks the talk – its not just about health care. The Steering Committee has modeled what the project is trying to achieve – critical for the success . It is a diverse enough group with a shared commitment to keep on humming – and we have focused on “starting with the coalition of the willing”



The Impact - *What you see....*





Looking Up *-the current picture*

830+
Change
agents

1188
events
4422
ed sessions

12,287
participants

111,750+
resources

The evaluation findings demonstrate that the **ACPEP is achieving** its short and intermediate term **outcomes for education and capacity within the health sector and community.**

As a result of the team's outreach and education efforts, **knowledge and awareness is increasing and a better understanding of ACP is spreading throughout the health sector and community"**

(Year 2 Evaluation report)



“Broad, multi sector engagement the issue is not singular, its relevant to patients, loved ones , friends and its relevant in a multidimensional way so it requires a multidimensional approach. Approaching from multiple directions leads to a more solid, sustainable change... by empowering community with information and understanding its driving change in health care and in other parts of society”

Advance Care Planning
Conversations Worth Having

ACP Program Initiatives within Specific Sectors





“There is a level of education that wasn’t there before, all the workshops and presentations that the project has created. I am hearing people ask questions that I didn’t realize people didn’t know (the answers). I gained an awareness of the lack of confidence people have. Having the education and the resources made a big difference in working with health care providers and working with patients before they get to the hospital.”



Sustaining ACP Momentum

HOW	WHO (capacity to lead/sustain)	WHERE - Backbone support
Educators	HC Educators /Practice Leads LTC Consultants ; Train the Trainer Grads*	Individual orgs* LHIN; Acute ; NLOT, P&SM, PRC, SW, LTC leads
	Organizational Leads Alzheimers Society; CSS orgs; CMHA, SGS , LHIN, Train trainer grads	Individual orgs (health/community Train the trainer leads within orgs*
	Community Volunteer presenters	Hospice Waterloo Region/Hospice Wellington
	Lawyers/Estate Planners	Individual orgs; **
	HR professionals	Individual Companies **
Practice Change Support	Primary Care EMR stamp	E centre for excellence QI staff (EWFHT)
	Primary Care Patient engagement model Woolwich CHC (all staff)	Individual primary care offices Designated staff (CCAC/P&SM/PCNC) Woolwich CHC
	Acute Care	Each hospital – policy/educators
	LTC	Individual Homes/LTC Consultants
Initiatives	Time to Talk	Interfaith GR ; working group supported by Hospice Waterloo
	Pro Bono Legal Clinic	Waterloo Region Legal Clinic; volunteer lawyers
Support Resources	Website; toolkits, print resources, videos, eModules Train the trainer modules	eModule – SGS / Conestoga Resources/Community Pt of Access – **Hospice Waterloo Region HC Point of Access - WWLHIN



Looking Ahead

“this is the time for ACP”

"Being part of this committee helped us to identify and begin to realize the strength and possibilities that exist when we choose to act in genuine partnership (healthcare and community) around issues that are of importance to all of us on a human and professional level"



The individual who has had that conversation with their SDMS and has let their decision makers know what their wishes are has more peace of mind knowing and trusting that their family members will respect their wishes

Now I know why ACP is important and have the knowledge on how to go about it

The resources and the people have been extremely helpful ... I now feel confident to take it on piece by piece . Thank you!

Before [our forms] used to say *who would be the person we should call* but now it says who is the Substitute Decision Maker

[The education] has helped build capacity and confidence with the team to start those conversations with clients